



Logistics delivery conditions for Warehouses

Solar Nederland BV

1.0 General

In order to be able to process goods optimally in the Solar operational process, suppliers must pack and give advance notice of their goods and deliver these goods to a Solar warehouse, all in accordance with a number of conditions. This document serves as a manual for suppliers of Solar. In the event of noncompliance with the delivery conditions as specified in this document, Solar reserves the right to refuse or return deliveries, or to rectify anomalies at the expense of the supplier.

2.0 Packing

2.1 Fragile items

Fragile items and liquids must be packed in such a way when delivered that the chance of damage is minimised as much as possible.

2.2 Hazardous substances

Items that contain hazardous substances must be offered by the supplier in accordance with the statutory transport and storage conditions for such substances. In the case of delivery of hazardous substances, these must be explicitly named in the advance notice.

See point 3.

2.3 Load carrier

Use must be made of euro pallets, racks or separate packages for the transport and delivery to a Solar warehouse. Delivery on block pallets, CHEP pallets or other load carriers are not allowed. Packing material must reduce the chance of damage as much as possible. In the case of pallet seals, these should preferably be transparent. The items must be packed dust-free. Euro pallets will be immediately exchanged for undamaged, empty euro pallets upon delivery at the Solar warehouse.



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Dimensions and weights for **Warehouse Alkmaar** must satisfy the following conditions:

- The **standard** maximum permitted height is 2.00 metres.
Pallets higher than 2.00 metres must be agreed with Warehouse Alkmaar before deliveries are planned;
- Packages heavier than 15 kilograms must always be delivered on a pallet;
- Packages larger than 1 cubic metre must always be delivered on a pallet;
- Packages lighter than 15 kilograms or smaller than 1 cubic metre may be delivered as separate packages.

Dimensions and weights for **Warehouse Duiven** must satisfy the following conditions:

- The **standard** maximum permitted height is 1.20 metres.
Pallets higher than 1.20 metres must be agreed with Warehouse Duiven before deliveries are planned;
- Packages heavier than 15 kilograms must always be delivered on a pallet;
- Packages larger than 1 cubic metre must always be delivered on a pallet;
- Packages lighter than 15 kilograms or smaller than 1 cubic metre may be delivered as separate packages.

In the event of physical injury as a result of noncompliance with these conditions, the liability lies with the supplier.

A load carrier may only contain items from one supplier. Packages from multiple suppliers delivered on one load carrier are not allowed.

3.0 Advance notice

3.1 Giving advance notice

The Solar warehouse does not accept any deliveries without advance notice.



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3.2 Advance notice requirements

The digital advance notice always relates to deliveries of goods from Monday to Friday. This digital notification must be sent to the following addresses on a working day at least 24 hours before the physical delivery to the Solar warehouse:

Warehouse Alkmaar: bedrijfsbureaualkmaar@solarnederland.nl

Warehouse Duiven: bedrijfsbureauduiven@solarnederland.nl

Notification via a courier (PostNL, DPD, DHL, GLS, UPS etc.)

If the supplier cannot clearly specify when the order will arrive at Solar because use is being made of a third party, the

track and trace code must be sent 24 hours in advance (just like the standard notification email) to the planning and control department concerned.

4.0 Delivery

4.1 Addresses

Solar will specify in the order the warehouse to which the goods must be sent. This address is guiding, also if this means the supplier must deliver to multiple warehouses. The address line on the consignment note, packing slip and/or parcel service label must always contain "attn: Solar".

Solar has the following warehouses:

Solar – Alkmaar location

Toermalijnstraat 7
1812 RL Alkmaar

Solar – Duiven location

Effect 5
6921 RG Duiven

Please note:

Lorries with double trailers can be received at both locations. Cars are not allowed at any warehouse location.



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4.2 Block times

Solar applies the following block times in both warehouses on working days:

- Full lorry deliveries possible between 06:00-10:00
Reels and long items (> 3 m) for the Duiven location possible between 06:00-10:00
- Other partial deliveries possible between 10:00-12:00 (5 to 10 pallets)
- Other partial deliveries possible between 12:00-14:00 (1 to 5 pallets)

4.3 Packing slip number and name of supplier

Items from multiple purchase orders may be combined into one delivery. The supplier must clearly specify which purchase order is in the delivery.

Packing slips must be attached to the side of all pallets or separately delivered packages in a clearly visible manner (not under packing material or in the box).

Stock and non-stock items must be delivered to the Duiven and Alkmaar warehouses separately. The deliveries may, however, be offered together in the same transport.

If delivery is made by the parcel service, the supplier must give the purchase number to the parcel service as a reference. This reference must be stated on the transport label of the parcel service and must correspond exactly to the purchase number in the digital advance notice (see paragraph 3.0).

4.4 Door policy

If a delivery does not satisfy the conditions set by Solar, the delivery will be refused on arrival or returned after receipt. Any costs are at the expense of the supplier.



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4.5 Unordered items

Items that have not been ordered by Solar will be stored in the Solar warehouse at the risk and expense of the supplier. Solar will report the items concerned on working days within 72 hours after delivery. The items concerned will be returned or picked up by the supplier by mutual consultation.

4.6 Damage and shortages

On delivery, the consignment note will only be signed for receipt of the number of delivered pallets/packages subject to damage and shortages. Signature on delivery does not constitute acceptance of the quality and number of the items. In connection with the efficient handling of deliveries, delivery inspections will take place on the basis of pallet and package counts. If anomalies are identified at item level during a quality inspection of the deliveries, Solar reserves the right to claim these anomalies. Deliveries with damage and/or shortages will be reported on working days within 72 hours after delivery. The damaged items will be returned or picked up by the supplier by mutual consultation. After reporting a delivery with damage or shortages, the payment obligation for the damaged or missing items will be cancelled immediately. The supplier will provide Solar with a credit invoice for the damaged or missing items from the delivery within thirty (30) days. If the supplier does not credit the damaged or missing items within thirty (30) days, Solar is entitled to suspend payment of the invoice for the order(s) concerned.